AGENCY STRATEGIC PLAN

FOR THE FISCAL YEARS

2003 - 2007



EMBALMERS AND FUNERAL DIRECTORS BOARD

FUNCTIONAL AREA: ECONOMIC DEVELOPMENT

AGENCY STRATEGIC PLAN APPROVAL FORM

FOR THE FISCAL YEARS

2003 - 2007

Rachael F. McGrew
Executive Secretary

TABLE OF CONTENTS

AGENCY : Arkansas State Board of Embalmers and Funeral Directors	;
MISSION	Page 1
GOALS	Page 1
	•
PROGRAM: Board of Embalmers and Funeral Directors Operations	
DEFINITION	Page 2
DEFINITIONGOALS, OBJECTIVES, STRATEGIES	Page 2

STRATEGIC PLAN

Agency Name	Embalmers & Funeral Directors Board
Agency Mission Statement	t:
	and welfare of the citizens of Arkansas by ensuring that those its that prepare, care for and shelter the deceased are properly

AGENCY GOAL 1:

To regulate those individuals and firms operating in the funeral services industry in the State of Arkansas.

STRATEGIC PLAN

Agency Name	Arkansas State Board of Embalmers and Funeral Directors	
Program	Board of Embalmers and Funeral Directors Operations	
Program Authorization	ACA 17-29-201	
Program Definition:	The State Board of Embalmers and Funeral Directors provides the staff and support for carrying out the duties of the Board, which include: 1) registration and monitoring of the	
Funds-Center Code: A 16	apprenticeship programs for both funeral directors and embalmers; 2) administering licensure exams for both funeral directors and embalmers; 3) inspecting and licensing all funeral establishments; 4) investigating violations and when necessary convening hearings; 5) overseeing a mandatory continuing	
AGENCY GOAL(S) # 1	education program.	
Anticipated Funding Sources for the Program:	Cash Funds derived from license fees, fines and penalties.	

GOAL 1: (Sub-Funds Center Code: A16Goal1)

To register, certify and license individuals and establishments who meet the requirements to practice in the funeral service industry and to protect the public from illegal, incompetent, unethical and unprofessional practitioners.

OBJECTIVE 1: (Sub-Funds Center Code: A16G1OBJ1)

To ensure that all registrants are properly qualified and complaints of illegal or inappropriate practices are resolved in a timely manner.

STRATEGY 1: (Sub-Funds Center Code: A16A)

The Board will maintain one office to provide the necessary staff support to meet its objective.